

# Pharmacy Support Team On Your Side and at Your Service

**No Robots. No Phone Mazes. Just Pharmacy Professionals Ready to Help You Lower Your Prescription Costs.**

Behind the powerful software of Rx Savings Solutions is an incredible support team. Our in-house staff of Certified Pharmacy Technicians and pharmacists is standing by every business day to provide live, personal and confidential support.

### Three Great Reasons to Use Pharmacy Support

1. Personal prescription consultation whenever you need it, free of charge
2. A confidential resource dedicated to lowering your medication costs
3. Complete transparency and unbiased decision support

Rx Savings Solutions makes it simple to find lower-cost options for your prescriptions. What if you have a question about those options? What if a new prescription is required to get a lower-cost drug? The Pharmacy Support team is at your service, completely free of charge.

### Pharmacy Support Can Switch Your Prescription For You

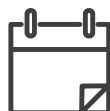
Our Contact Prescriber service automates the process of requesting a new, lower-cost prescription. Anytime you click the "Contact My Prescriber" button in your Rx Savings Solutions portal or make a request via phone, the Pharmacy Support team will:

1. Seek approval for the prescription change from your doctor
2. Facilitate the prescription change with the pharmacy of your choice
3. Track the progress and alert you when the new prescription is ready for pick-up or delivery



**79 Seconds**

Average time spent to switch a prescription using Contact My Prescriber



**4.75 Days**

Average time to fulfill the new prescription



**\$55 per fill/  
\$442 per year**

Average member savings after switching to the new prescription



## Common Calls and Questions

***"Is there a more affordable option for my prescription?"***

Contact our Pharmacy Support team and our Certified Pharmacy Technicians will walk you through every possible option to reduce your cost.

***"How do I switch to a lower-cost option?"***

Contact our Pharmacy Support team and request your change or click the Contact Prescriber button in your online portal. The team will begin the "Contact Prescriber" process by getting approval from your doctor, and then request a prescription change at your chosen pharmacy for you.

***"How do I use Rx Savings Solutions if I can't use the website or mobile app?"***

Pharmacy Support can activate your account over the phone, then explore ways to reduce your prescription costs with you.

Call or Click for  
Great Service  
and Savings

**Contact My Prescriber**

# Real Members, Real Stories

The best part of every day at Rx Savings Solutions is the feedback we get after helping members like you. (Member names withheld for privacy.)

“

The ease and friendliness of the staff... They were **so helpful and made things so easy** during a completely stressful time.”

“

Thank you for your speedy and friendly assistance. It is refreshing to have someone so helpful and prompt assisting you. Thanks so much, Lacey, I must say **your customer service ROCKS!!!!!!!!!!**”

“

Call them!!! The representative was incredibly helpful and knowledgeable. They helped us **save an incredible amount of money.**”

“

**You are my hero** because my other alternative was to stop taking (my prescriptions) period. My husband retired, I don't have that much money coming in now, and I have to pay for his Part D, which is expensive.”

“

The representative I spoke with was **professional, kind, and knowledgeable.** We are so happy with the service that was provided and will recommend it to friends and family.”

“

My prescription was so expensive that I couldn't get it. I live off of disability and don't have the money to get all my prescriptions. **I was pretty excited to get your letter.**”

## Contact Pharmacy Support

1-800-268-4476

[support@rxsavingsolutions.com](mailto:support@rxsavingsolutions.com)

Monday–Friday, 7 a.m.–8 p.m. CT

Chat online in your member portal at [myrxss.com](http://myrxss.com)

