



PRIVACY NOTICE for California Residents

Effective Date: April 1, 2022

This Privacy Notice for California Residents supplements the information contained in Rx Savings Solutions' general Privacy Policy found at www.rxss.com and applies solely to all visitors, users, and others who reside in the State of California ("consumers" or "you"). We adopt this notice to comply with the California Consumer Privacy Act of 2018 ("CCPA") as applicable to use of our services and/or functionality of our Website.

Where noted in this notice, the CCPA exempts personal information reflecting medical information or protected health information from some of its requirements.

Information We Collect

Our Website may collect information that identifies, describes, is reasonably capable of being associated with a particular consumer, household, or device ("**personal information**"). Personal information does not include:

- Publicly available information from government records.
- Deidentified or aggregated consumer information.
- Information excluded from the CCPA's scope, like:
 - health or medical information covered by the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and the California Confidentiality of Medical Information Act ("CMIA").

In particular, our Website has collected the following categories of personal information from consumers within the last twelve (12) months:

| Category | Examples |
|---------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| A. Identifiers. | A real name, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, Social Security number, or other similar identifiers. |
| B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)). | A name, signature, Social Security number, address, telephone number, insurance policy number, or any other financial information, medical information, or health insurance information. |
| C. Protected classification characteristics under California or federal law. | Age (40 years or older), marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and |

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|------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| | related medical conditions), genetic information (including familial genetic information). |
| F. Internet or other similar network activity. | Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement. |
| G. Geolocation data. | Physical location or movements. |

Use of Personal Information.

We may use or disclose the personal information we collect for one or more of the following purposes:

- To fulfill or meet the reason you provided the information.
- To provide, support, personalize, and develop our Website, products, or services.
- To create, maintain, customize, and secure your account with us.
- To provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve our responses.
- To help maintain the safety, security, and integrity of our Website, products or services.
- To respond to law enforcement requests and as required by applicable law.
- As described to you when collecting your personal information or as otherwise set forth in the CCPA.

We will not collect additional categories of personal information or use the personal information we collected for materially different purposes without providing you notice or where required obtaining your consent.

Sharing Personal Information.

We may share your personal information by disclosing it to a third party for a business purpose. We only make these business purpose disclosures under written contracts that describe the purposes, require the recipient to keep the personal information confidential, and prohibit using the disclosed information for any purpose except performing the contract. In the preceding twelve (12) months, we disclosed personal information for a business purpose related specifically to performing prescription saving software services in fulfillment of business associate obligations under HIPAA.

We do not sell personal information. The CCPA prohibits any third parties we contract with from selling your personal information unless you receive explicit notice and an opportunity to opt-out of further sales. Additionally, we do not sell deidentified information or patient information exempt from the CCPA to third parties.

Your Rights and Choices.

The CCPA provides consumers (California residents) with specific rights regarding their personal information.

Right to Know and Data Portability

You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. Once we receive and confirm your identity, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we share that personal information.
- The specific pieces of personal information we collected about you.

Right to Delete

You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive your request and confirm your identity, we will review your request to see if an exception allowing us to retain the information applies. We may deny your deletion request if retaining the information is necessary for us to comply with HIPAA or other applicable legal obligations. If feasible, we will delete or deidentify personal information not subject to an exception from our records.

Exercising Your Rights to Know or Delete

To exercise your rights described above, please submit a request by either:

- Calling us at 1-800-268-4476.
- Emailing us at privacyofficer@rxss.com.

Only you, or someone legally authorized to act on your behalf, may make a request to know or delete related to your personal information. You may also make a request to know or delete on behalf of your minor child.

You may only make a request to know twice within a 12-month period. Your request to know or delete must:

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collected personal information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

Response Timing and Format

We will confirm receipt of your request within ten (10) business days. We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time (up to 45 days), we will inform you of the reason and extension period in writing.

If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option.

Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt. The response we provide will also explain the reasons we cannot comply with a request, if applicable.

We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded. If we determine that the request warrants a fee, we will tell you why we made that decision and provide you with a cost estimate before completing your request.

Personal Information Sales Opt-Out and Opt-In Rights

We do not sell the personal information of any consumer that visits our Website or uses our services. By design all consumers are opted out of personal information sales.

Non-Discrimination.

We will not discriminate against you for exercising any of your CCPA rights.

Changes to Our Privacy Notice.

We reserve the right to amend this privacy notice at our discretion and at any time. When we make changes to this privacy notice, we will post the updated notice on the Website and update the notice's effective date. **Your continued use of our Website following the posting of changes constitutes your acceptance of such changes.**

Contact Information.

If you have any questions or comments about this notice, the ways in which Rx Savings Solutions collects and uses your information described here, your choices and rights regarding such use, or wish to exercise your rights under California law, please do not hesitate to contact us at:

Rx Savings, LLC
Attn: Privacy Officer
5440 W. 110th Street, Suite 200
Overland Park, KS 66211
Toll Free: 1-800-268-4476

privacyofficer@rxss.com